



## Mobile Electric Height Adjustable Change Table

**Model:** 19-97-62 **Size:** 62" x 28"

**Model:** 19-97-72 **Size:** 72" x 28"

**Model:** 20-02-62 **Size:** 62" x 30"

**Model:** 20-02-72 **Size:** 72" x 30"

**Model:** 20-03-62 **Size:** 62" x 32"

**Model:** 20-03-72 **Size:** 72" x 32"

**Model:** 20-20-36 **Size:** 72" x 36"

**Model:** 20-20-40 **Size:** 72" x 40"

## Owner's Manual

V2.2 – July 2025

Read thoroughly before operating

Manufactured in Canada



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# Mobile Electric Height Adjustable Change Table Owner's Manual



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# Mobile Electric Height Adjustable Change Table Owner's Manual



## 1. Welcome

Thank you for choosing the Mobile Electric Height Adjustable Change Table by Can-Dan. Designed and assembled in Canada to support safe, dignified, and inclusive hygiene care in public settings.

This manual provides essential information for users, facility managers, and maintenance teams. It covers everything from setup and safe operation to cleaning and troubleshooting.

Can-Dan Rehatec Ltd. has been trusted supplier of solutions across Canada since 1986, supplying durable, thoughtfully engineered accessibility products. Each unit is built with quality materials, safety-tested components, and a focus on reliability in real-world use.

This manual will walk you through safe basic operation, maintenance, and proper use of your Mobile Change Table. We encourage all caregivers, maintenance personnel, and end users to read this document thoroughly before using the product. Following the guidelines in this manual will help ensure safe, efficient operation, and extend the life of your table.

If you ever have questions or need support, our team is here to help. You can reach us by phone, email, or through our website – we're always happy to support you in creating more accessible, inclusive spaces.

Thank you for your commitment to accessibility, and for trusting Can-Dan.

- The Can-Dan Rehatec Team



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## 2. Quick Reference Overview

Here are the core specifications and features of your change table:

<b>Feature</b>	<b>Details</b>
Height adjustability	508mm (20") to 914mm (36") (including 2" mat)
Safe working load	450 lb (204 kg)
Power Supply	110VAC to 24DC
Safety rail(s)	Optional
Mattress	Fire retardant, germ-resistant vinyl surface
Safety belts*	Two (2) included (Not intended for restraint use)
Casters	Total lock capability
Table dimensions <b>(Model: 19-97-62)</b>	1574.8mm L (62") x 711.2mm W (28")
Table dimensions <b>(Model: 19-97-72)</b>	1828.8mm L (72") x 711.2mm W (28")
Table dimensions <b>(Model: 20-02-62)</b>	1574.8mm L (62") x 762mm W (30")
Table dimensions <b>(Model: 20-02-72)</b>	1828.8mm L (72") x 762mm W (30")
Table dimensions <b>(Model: 20-03-62)</b>	1574.8mm L (62") x 812.8mm W (32")
Table dimensions <b>(Model: 20-03-72)</b>	1828.8mm L (72") x 812.8mm W (32")
Table dimensions <b>(Model: 20-20-36)</b>	1828.8mm L (72") x 914.4mm W (36")
Table dimensions <b>(Model: 20-20-40)</b>	1828.8mm L (72") x 1016mm W (40")

*\*Not included on Model 20-20-36 (72" x 36") and Model 20-20-40 (72" x 40")*



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## 3. What's in the Box

Your Can-Dan Mobile Change Table ships fully assembled and ready to use – no installation is required beyond rolling the unit into position and plugging it into a GFCI-protected outlet.

Every unit includes:

- ✓ Fully assembled Mobile Change Table
- ✓ Mattress (vinyl-wrapped, fire retardant, and germ-resistant)
- ✓ Two (2) integrated safety belts (installed)\*
- ✓ Hand control with mounting handle (installed)
- ✓ Total locking casters (installed)

Optional:

- Side rails (only included if specified at time of order)

Before first use, review all safety guidelines and operating instructions in this manual. If you have any questions about your delivery, contact Can-Dan immediately.

*\*Standard on all models except models 20-20-36 and 20-20-40, where belts are available upon request.*



## **4. Safety Instructions**

This equipment is designed to be simple and safe –when used properly and instructions are followed. Please review the following safety information with staff.

- ✓ Use a qualified person to maintain the table in good condition.
- ✓ Keep it clean and free of debris for best and safe performance
- ✓ Caregiver should never leave user unattended
- ✓ Do not make modifications to the table
- ✓ Ensure the wheels are in a locked position
- ✓ Do not, at any time, leave anything under the change table
- ✓ As the table raises or lowers, the top may shift laterally up to 203.2mm (8”) due to the lifting mechanism. Ensure there is at least 304.8mm (12”) of clearance on both sides of the table to prevent pinch points or obstruction during use
- ✓ Never exceed the 450 lb (204 kg) weight capacity
- ✓ Requires a GFCI-protected receptacle (15 amp)
- ✓ Use the safety belts to assist in positioning the user during use of the change table
- ✓ Safety belts should only be used at the recommendation of a Registered Healthcare Provider (when available)
- ✓ The safety belts are not intended to be used as a restraint



## **5. How to Use the Table**

Before each use:

- Ensure the wheels are locked
- Ensure the area around the table is clear, with at least 304.8mm (12") of space on either side to allow for a table movement during height adjustment
- Confirm the table is plugged into a GFCI-protected outlet

### **For Unassisted Transfers:**

1. The user may lower the table independently using the hand control to a safe transfer height.
2. Once seated or lying on the mattress, they can proceed with changing or care tasks independently.
3. If **optional** side rails are installed, these may be raised for additional support in positioning or user confidence.

### **For Assisted Transfers:**

1. The caregiver lowers the table to a safe height for transfer using the hand control.
2. With casters locked, transfer the user onto the table.
3. Use the integrated safety belts to assist with secure positioning (only if recommended by a healthcare provider).
4. If side rails are present, they may be raised for additional safety during care.
5. Once the user is in a safe and comfortable position, the caregiver can raise the table to their



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preferred working height for safe patient handling.

## After Use:

1. Clean the mattress surface as outlined in the **Cleaning Instructions** section.
2. Return the table to a neutral working height.

**Note:** Always prioritize the user's dignity and comfort. Use positioning features appropriately and only when needed.



## **6. Cleaning Instructions**

The vinyl-wrapped mattress is designed for easy cleaning and infection control. To clean:

- ✘ Do not use ammonia, bleach, isopropyl alcohol, or harsh solvents
- ✓ Clean with a mild disinfectant diluted with water
- ✓ Wipe down using a clean cloth
- ✓ Rinse with water-dampened cloth to avoid residue
- ✓ Dry thoroughly with a clean towel or cloth – do not soak.

**Contact:** 905-648-7522 (Can-Dan Customer Service) for mattress care support.



## **7. Maintenance**

Regular maintenance ensures safe, reliable operation.

### **Monthly Visual Inspection**

- ✓ Check belt(s) for damage
- ✓ Ensure the actuator motion is smooth
- ✓ Look for corrosion, loose bolts, or electrical wear
- ✓ Check casters and brakes for proper function
- ✓ Clean Velcro on tabletop and mattress

### **Annual Inspection**

- ✓ Verify safe working load operation
- ✓ Test the full range of the actuator (up/down)
- ✓ Confirm power supply and user control function



## **8. Troubleshooting**

If the table is not working as expected, use this step-by-step guide before calling or emailing support.

### **Control System Troubleshooting**

1. **Does the GFCI outlet have power?**
  - **No** → Check if the outlet is tripped. **No power still?** Call a licensed electrician.
  - **Yes** → Continue.
2. **Does the table only go up all the way but only down part of the way?**
  - **Yes** → Check for guard rail interference or interference from surrounding structures.
  - **No** → Continue.
3. **Press up/down on the controller. Does the control box click?**
  - **No** → Replace hand control.
  - **Yes** → Continue.
4. **Does it click when trying to go up or down and not both?**
  - **No** → Replace control box.
  - **Yes** → Continue.
5. **If it clicks when pressing up and down but the table does not move:**
  - Replace the actuator.



## 9. Warranty

Your Mobile Electric Height Adjustable Change Table is backed by an industry leading warranty. Can-Dan offers the following warranty from the **date of delivery to the first consumer**:

<b>Component</b>	<b>Warranty Period</b>
Structural frame	4 years
Linak actuator and control box	2 years
Accessories: <ul style="list-style-type: none"><li>• Hand control</li><li>• Tabletop</li><li>• Mattress</li><li>• Safety belts</li><li>• Casters</li></ul>	1 year

### Conditions:

- ✓ Warranty covers defects in materials and workmanship
- ✓ Accessories must be installed and used according to the manual
- ✓ Warranty claims must be submitted through your dealer of purchase
- ✓ Defective parts must be returned to Can-Dan Rehatec Ltd. All parts replaced under this warranty become the property of Can-Dan Rehatec Ltd.



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### The warranty specifically excludes:

- × Normal wear and tear
- × Labour, parts, and lubricant cost of all maintenance services
- × Installation done by a non-authorized representative
- × Damage resulting from improper repairs, modification or use of non-approved components, or repairs done by a non-authorized representative
- × Damage resulting from negligence, abuse, misuse, accident, fire, theft, vandalism, or any act of God

### To make a warranty claim:

Please contact the dealer or authorized distributor where the table was originally purchased. They will happily assist you with the warranty process, including evaluating the issue and coordinating any necessary repairs or part replacements.



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## 10. Thank You!

Thank you for choosing a Can-Dan Mobile Electric Height Adjustable Change Table!

This product was carefully assembled and tested in our facility in Ancaster, Ontario, Canada, by a team that genuinely cares about accessibility, inclusion, and quality.

We're proud to build equipment that supports safe, dignified care for individuals of all ages and abilities. If you ever have questions, concerns, or need support – please don't hesitate to reach out.

We're here to help.

- The Can-Dan Team

**This table was personally assembled by:**

**Name:** \_\_\_\_\_

**Serial Number:** \_\_\_\_\_

**Date Assembled:** \_\_\_\_\_



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## 11. Support & Contact Info

Need help with installation, maintenance, or parts?  
Contact us:



**Phone:** 905-648-7522 or 1-877-5-CANDAN



**Email:** [info@can-dan.com](mailto:info@can-dan.com)



**Website:** [www.can-dan.com](http://www.can-dan.com)

## Manufactured in Canada



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