

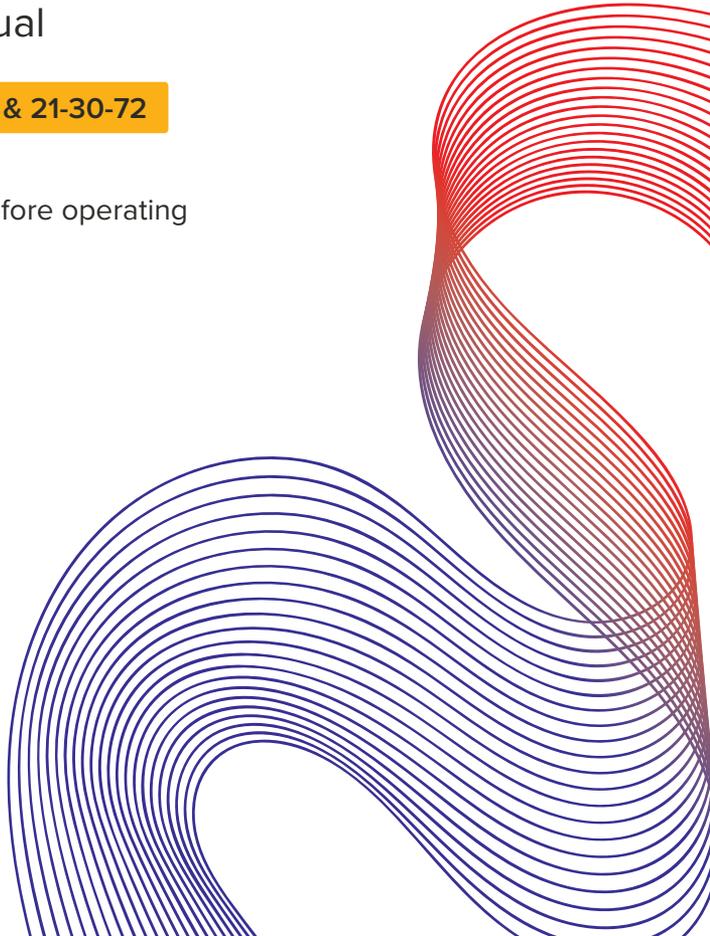


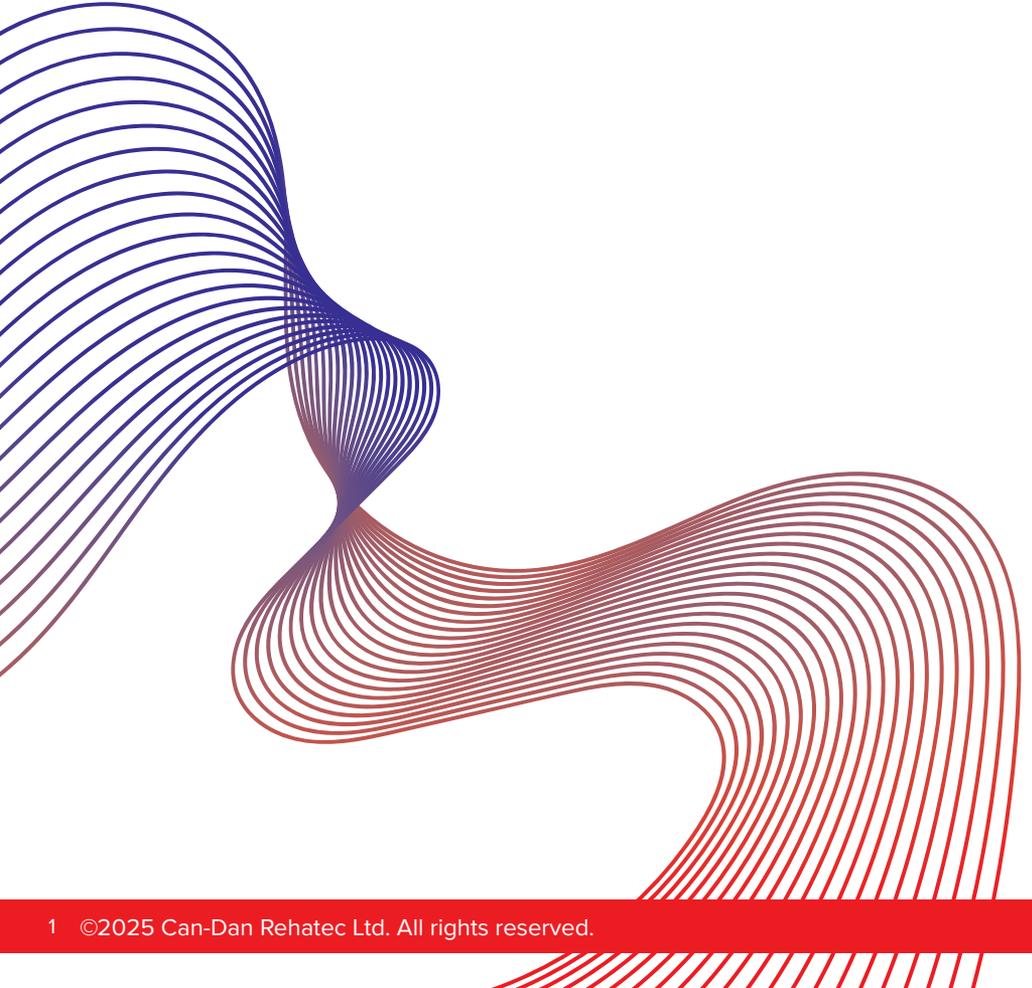
# *NextGen* Wall Mount Change Table

Owner's Manual

Models: 21-28-62 & 21-30-72

Read thoroughly before operating





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# Welcome

Thank you for choosing the NextGen Wall Mount Change Table, designed and made in Canada to support safe, dignified, and inclusive hygiene care in public settings.

This manual provides essential information for users, facility managers, and maintenance teams. It includes instructions on setup, safe operation, cleaning and troubleshooting.

Our wall-mounted change table is engineered to meet the needs of inclusive spaces, by balancing strength and accessibility. It is height-adjustable, easy to clean, and capable of supporting users up to 250 kg (550 lb). Whether installed in a school, recreational facility, airport, or public washroom, it enhances independence, caregiver safety, and is compliant to standards and regulations for accessibility.

This adult change table complies with **CSA B651:23, OBC 3.8, and NBC.**

Our mission at Can-Dan is to deliver a high quality, reliable, safe, and serviceable product that stands up to daily use in high-traffic environments.

# Installation Overview



Installation must be completed by an authorized representative. A structural engineer should always be consulted prior to installation.

Follow our **“NextGen Wall Mount Change Table Installation Guide”** for comprehensive instructions on how to install your NextGen Wall Mount Change Table.

Perform a Post-Installation – Pre-Use Functional Test

1. Folding/Unfolding – Verify the laying surface folds and unfolds smoothly without obstruction.
2. Height Adjustment – Fully unfold the laying surface. Using the control switch, raise it to the maximum height and lower it to the minimum height, ensuring there is no interference from walls, rails, or other fixtures during movement.
3. Side Rail Locking – Confirm the side rail securely locks in both the upright position and the stowed position beneath the laying surface.

# Getting Familiar with the Change Table

FIGURE 1

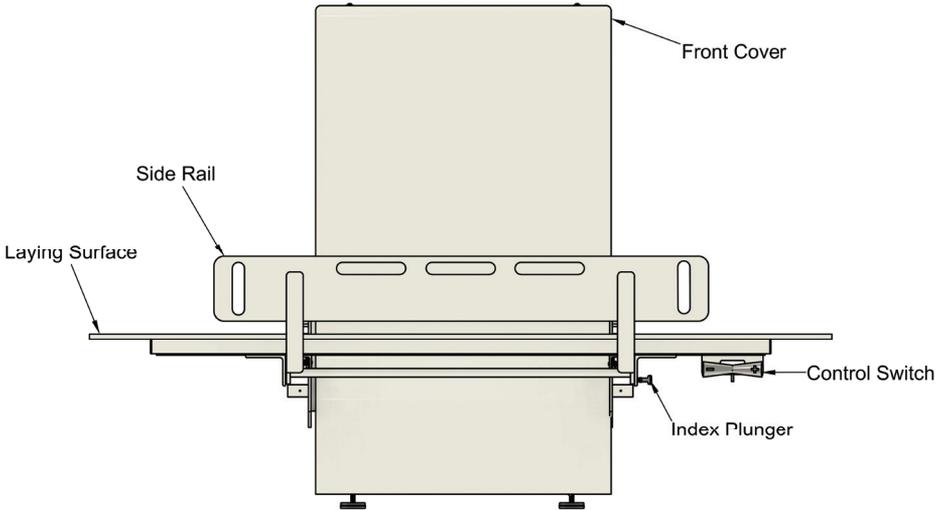
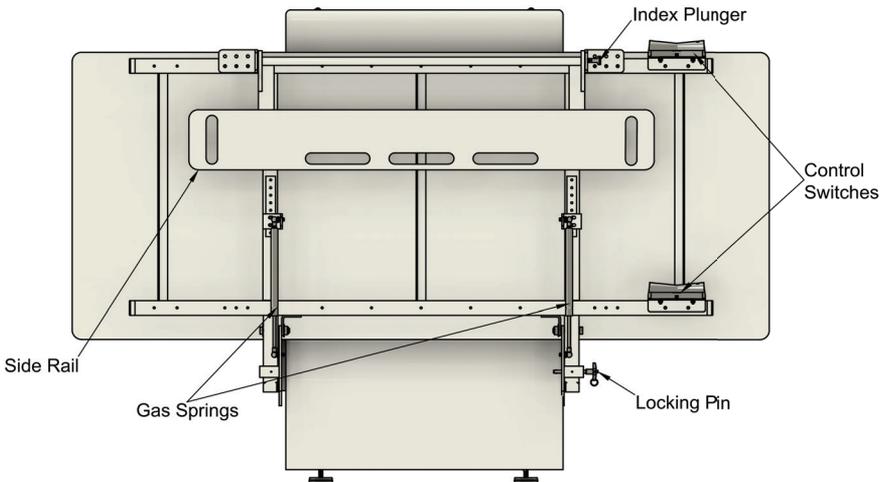


FIGURE 2



## Key Features

- Available in two sizes to suit various spaces and needs
- Folds up when not in use
- Can be locked in the upright folded position using a pull pin with padlock hole for secure storage
- Folding solid phenolic side rail for durability and safety
- Non-porous, flat laying surface – hygienic and easy to clean
- Multiple control switch locations for convenient operation
- Corrosion-resistant construction – designed for high-humidity environments and resistant to rust and impact damage
- Supports a maximum load of 250 kg (550 lb)
- Meets accessibility and safety standards: CSA B651:23, NBC, and OBC 3.8
- Certified to UL 73 and CSA C22.2 No. 68
- Waterproof electrical system (IPX6) for safe use in wet environments
- Actuator: LINAK® LA40HP
- Control Box: LINAK® CO71
- Optional accessories: mattress, safety belts, and hand control (replaces one of the control switches)

Dimensions	21-28-62	21-30-72
Length of Laying Surface	1575mm (62")	1830mm (72")
Depth of Laying Surface	711mm ( 28")	762mm (30")
Assembled Depth from Wall (unfolded)	953mm (38")	953mm (38")
Assembled Depth from Wall (folded)	292mm (12")	292mm (12")
Assembled Height of Wall Unit	1254mm (49")	1254mm (49")
Height Adjustment Range	460mm (18")	460mm (18")
Laying Surface - Lowest Position (from floor)	435mm (17")	435mm (17")
Laying Surface - Highest Position (from floor)	895mm (35")	895mm (35")

# Change Table Safety

This change table is engineered with inclusive, public use design in mind—offering high safety, robust durability, and easy operation for all caregivers and users.

- Always stow the change table laying surface in the upright, folded position when not in use.
- Use the locking pull pin to lock the change table laying surface securely in the stowed upright position when not in use.
- Use the Safety Belt(s) solely to assist with positioning—and only when recommended by a Registered Healthcare Provider. Do not use as a restraint. (Note: Safety belts are optional and may not be on your change table).
- Ensure an attendant is present whenever someone is positioned with the safety belt(s).
- Never exceed the 250 kg (550 lb) weight limit.
- If supervision is required, never leave the user unattended on the table.
- Keep children from playing on or near the table at all times.
- Maintain clearance from moving parts during height adjustments.
- Use only a standard GFCI-protected 120 V outlet, connected and grounded by a qualified professional—no modifications.
- Regularly inspect all mechanical components and hardware. Refer to the Maintenance section on p. 12.
- Do not modify the table in any way.

# Operating the Change Table

**Important:** After every use, the laying surface must be **stowed in the upright position** with the locking pin fully engaged.

## 1. Prepare for Use

Use the control switch to raise or lower the table to a comfortable and safe transfer height.

## 2. Release from Stowed Position

- Pull the locking pin to disengage the table from its stowed position (See figure 2 p. 5 for locking pin location).
- While holding the table, allow it to move gently from upright.

*Note: Gas springs hold the table upright; the locking pin provides additional safety.*

## 3. Unfold the Table

- Support the table while lowering it to the fully unfolded position.
- Gas spring assistance allows smooth operation; the laying surface table will remain in place under its own support.
- Always hold the laying surface during folding and unfolding.

## 4. Transfer the User

Assist the user as needed for a safe transfer. Ensure the user is centred and comfortable.

## 5. Secure if Needed

- Use the adjustable safety belt(s) only for positioning, never as a restraint. (Note: safety belts are an option and may not be installed on the change table.)
- Use only when necessary and with user or caregiver consent.

## 6. Deploy the Side Rail (If Required)

- Hold the side rail, pull the index plunger, and swing it into the upright position until it clicks into the upright locked position.
- The side rail is for stability and reducing roll risk without restricting movement.

## 7. Adjust Height

Use the control switch to raise or lower the laying surface to an ergonomic working height.

## 8. After Use

- Using the control switch, return the laying surface to a safe and comfortable transfer height.
- Release safety belt(s) and fold side rail into stored position.
- Transfer the user safely from the table.
- Wipe all surfaces clean (see Cleaning Instructions).
- While holding the laying surface, fold it to the upright stowed position and reinsert the locking pin.

# Cleaning Instructions

## Mattress

(**Note:** Mattress is optional and may not be installed on the change table).

- Do not use ammonia, bleach, isopropyl alcohol, or harsh solvents
- Clean with a mild disinfectant diluted with water
- Wipe down using a clean cloth
- Rinse with water-dampened cloth to avoid residue
- Dry thoroughly with a clean towel or cloth – do not soak

## Frame, Laying Surface, and Cover

- Use mild soap or a hospital-grade disinfectant
- Wipe clean and dry after each use

# Maintenance

Regular maintenance ensures safe, reliable operation.

## Monthly Visual Inspection

- Check safety belts for damage
- Ensure the actuator motion is smooth
- Look for corrosion, loose bolts, or electrical wear
- Clean and disinfect following the Cleaning Instructions on p. 11.

## Annual Inspection

- Perform a load test.
- Test the full range of the actuator (up/down)
- Check wall anchors and frame integrity
- Confirm power supply and motion control function
- Lubricate the cam follower channel
- Ensure the control switches (and/or optional hand control) function

**Important:** Record inspections in your facility's safety log.

# Troubleshooting

If the change table is not working as expected, use this step-by-step guide before calling or emailing support.

## Control System Troubleshooting

### 1. Does the GFCI outlet have power?

- No → Check if the outlet is tripped. No power still?  
Call a licensed electrician.
- Yes → Continue.

### 2. Does the laying surface only go up all the way but only down part of the way?

- Yes → Check for side rail interference or interference from surrounding structures.
- No → Continue.

### 3. Press up/down on the user control. Does the control box click?

- No → Replace hand control.
- Yes → Continue.

### 4. Does it click when trying to go up or down and not both?

- No → Replace control box.
- Yes → Continue.

### 5. If it clicks when pressing up and down but the table does not move:

- Replace the actuator.

**Note:** Contact Customer Service (905-648-7522) for further troubleshooting and/or technical support

## Warranty & Service Information

Your NextGen Wall Mount Change Table is backed by an industry-leading warranty. Can-Dan offers the following warranty from the date of delivery to the first consumer:

Component	Warranty Period
<b>Structural frame</b>	4 years
<b>LINAK® actuator and control box</b>	4 years
<b>Accessories:</b> <ul style="list-style-type: none"> <li>• Hand control</li> <li>• Control switch</li> <li>• Solid phenolic laying surface</li> <li>• Mattress</li> <li>• Safety belts</li> <li>• Side rail</li> <li>• Front cover</li> </ul>	4 years

### Conditions:

 Warranty covers defects in materials and workmanship
 Accessories must be installed and used according to the manual
 Warranty claims must be submitted through your dealer of purchase
 Defective parts must be returned to Can-Dan Rehatec Ltd. All parts replaced under this warranty become the property of Can-Dan Rehatec Ltd.

**The warranty specifically excludes:**

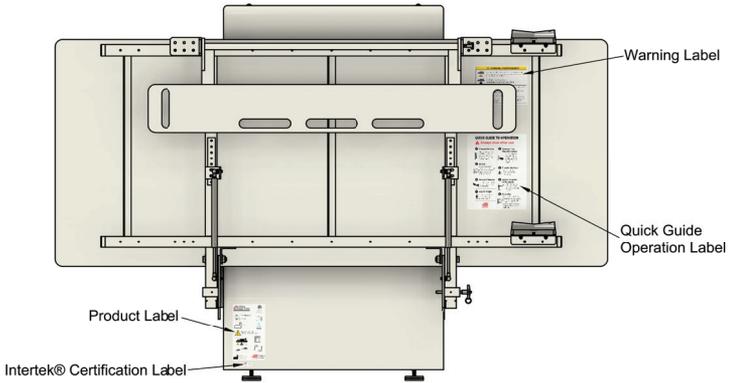
 Normal wear and tear
 Labour, parts, and lubricant cost of all maintenance services
 Installation done by a non-authorized representative
 Damage resulting from improper repairs, modifications, or use of non-approved components, or repairs done by a non-authorized representative
 Damage resulting from negligence, abuse, misuse, accident, fire, theft, vandalism, or any act of God

**To make a warranty claim:**

Please contact the dealer or authorized distributor where the table was originally purchased. They will happily assist you with the warranty process, including evaluating the issue and coordinating any necessary repairs or part replacements.

# Product Labels

What do the labels mean and where can you find them on the Change Table?



**FIGURE 3 – Product Label**

The diagram shows a detailed view of the product label with the following callouts and information:
 

- Serial number:** Points to the 'SN' field with the example 'YYYYMMDDXXX'.
- Product code:** Points to the 'REF' field with the example '21-28-62'.
- Production date:** Points to the date icon with the example 'MM-YYYY'.
- Electrical:** Points to the lightning bolt icon and the text '120V AC, 60 Hz, 1 Ph' and 'Rated 1.00A, Max input 4.5A'.
- Weight capacity/do not place objects under laying surface:** Points to the icon showing a person and a table with the text '250 kg' and '550 lb'.
- Height range:** Points to the icon showing two table heights with the text '435mm (17")' and '895mm (35")'.
- Manufacturer:** Points to the 'Can Dan Rohatelic Ltd.' information at the bottom left.
- INTERTEK control number and standards:** Points to the Intertek logo and text '# 4009940 conforms to UL 73 Cert. to CSA C22.2 No.68'.
- Consult instructions for use:** Points to the 'i' icon.
- Waterproof rating:** Points to the 'IPX6' icon.
- Double insulated, class II electrical:** Points to the square icon.
- Duty cycle:** Points to the square wave icon with '2 min' and '18 min'.
- Made in Canada:** Points to the 'CAN DAN Made in Canada' logo at the bottom right.

**FIGURE 4 - Quick Guide to Operation Label**

**QUICK GUIDE TO OPERATION**  
**⚠ Always stow after use**

- 1 Prepare for Use**  
 Use the control switch to raise or lower the laying surface to a comfortable and safe transfer height.


- 2 Release from Stowed Position**  
 Pull locking pin to disengage. While holding the laying surface, allow it to move gently from upright.


- 3 Unfold**  
 Support the laying surface while lowering to fully unfolded position (always hold when folding/unfolding).


- 4 Transfer the User**  
 Assist as needed; centre and position comfortably.


- 5 Secure if Needed**  
 Use safety belt(s) only for positioning, never as a restraint.


- 6 Deploy Side Rail (If Required)**  
 Hold side rail, pull locking pin, swing upright until it clicks in place.


- 7 Adjust Height**  
 Use control switch to raise/lower to an ergonomic height.


- 8 After Use**  
 Release safety belt(s), fold side rail into stored position. Transfer user safely. Wipe all surfaces clean, fold laying surface into stowed upright position and reinsert locking pin.





**FIGURE 5 - Warning Label**

 <b>WARNING AVERTISSEMENT</b>	
 	Keep area under table clear to avoid crushing or injury. Gardez la zone sous la table dégagée pour éviter tout écrasement ou blessure.
 	Load capacity 250 kg (550 lb) Capacité de charge de 250 kg (550 lb)
	Pinch point hazard. Use caution when raising/lowering siderail. Risque de pincement. Faites attention lorsque vous relevez ou abaissez la barrière latérale.
	Never leave user unattended. Serious injury can result from fall if not used properly. Une chute peut entraîner des blessures graves en cas d'utilisation incorrecte. Ne jamais laisser l'utilisateur sans surveillance.

**FIGURE 6 - Intertek ETL Certification Label**



# Thank You

Thank you for choosing the Can-Dan NextGen Wall Mount Change Table.

This product was carefully assembled and tested in our facility in Ancaster, Ontario, Canada, by a team that genuinely cares about accessibility, inclusion, and quality.

We're proud to build equipment that supports safe, dignified care for individuals of all ages and abilities. If you ever have questions, concerns, or need support – please don't hesitate to reach out.

We're here to help.

The Can-Dan Team

This table was personally assembled by:

Name: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date Assembled: \_\_\_\_\_



## Support and Contact Info

**Need help with installation, maintenance, or parts?**

Phone: 905-648-7522 or 1-877-5-CANDAN

Email: [info@can-dan.com](mailto:info@can-dan.com)

Website: [www.can-dan.com](http://www.can-dan.com)

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