

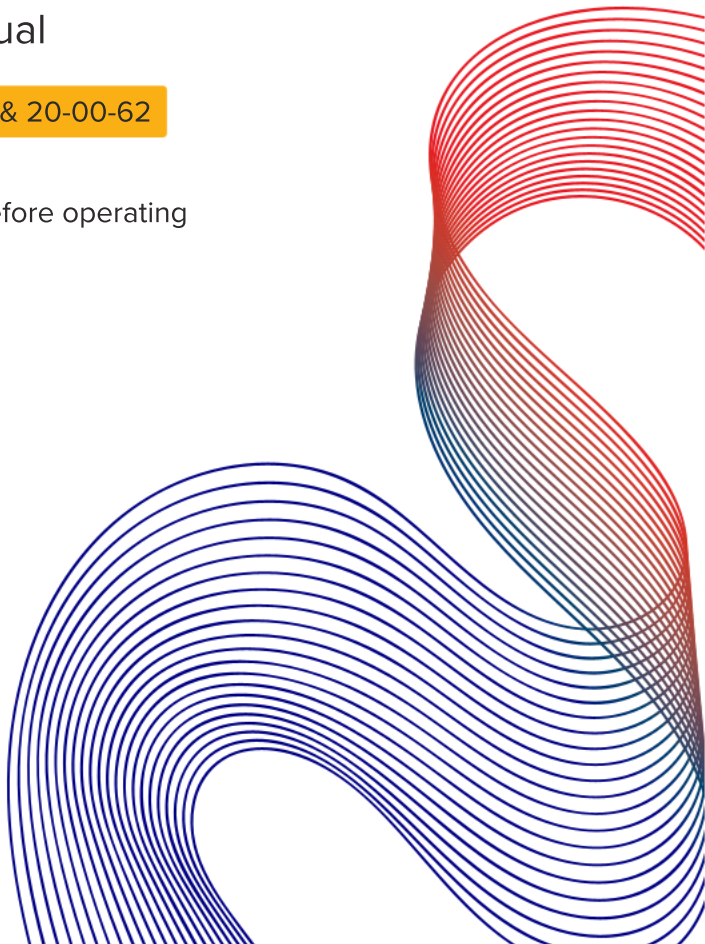


# Wall Mount Fold-Up Change Table

Owner's Manual

Models: 20-00-48 & 20-00-62

Read thoroughly before operating



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# Welcome

Thank you for choosing the Can-Dan Wall Mount Fold Up Change Table, designed and made in Canada to support safe, dignified, and inclusive hygiene care in public settings.

This manual provides essential information for users, facility managers, and maintenance teams. It includes instructions on setup, safe operation, cleaning and troubleshooting.

Our wall mount change table is engineered to meet the needs of inclusive spaces, by balancing strength and accessibility. It is height-adjustable, easy to clean, and capable of supporting users up to 113 kg (250 lb). Whether installed in a school, care home, or public washroom, it enhances independence, caregiver safety, and user comfort.

Our goal is to deliver a reliable, safe, and serviceable product that stands up to daily use in high-traffic environments.

# Quick Reference Overview

Dimensions	20-00-48	20-00-62
Length of Laying Surface	1220 mm (48")	1575 mm (62")
Depth of Laying Surface	610 mm (24")	610 mm (24")
Assembled Depth from Wall (unfolded)	864 mm (34")	864 mm (34")
Assembled Depth from Wall (folded)	254 mm (10")	254 mm (10")
Assembled Height of Wall Unit	1219 mm (48")	1219 mm (48")
Height Adjustment Range	381 mm (15")	381 mm (15")
Laying Surface - Lowest Position (from floor) mattress adds 50mm (2")	559mm (22")	559mm (22")
Laying Surface - highest Position (from floor) mattress adds 50mm (2")	940 mm (37")	940 mm (37")

Feature	Details
Weight Capacity	113 kg (250 lb)
Mattress	For added user comfort
Safety Belts	For positioning and safety
Side Rail (optional)	Swing away, locks in position for added safety and positioning support.
Locking Pin	Secures the laying surface in the upright folded position when not in use.
Lockbox	For storage of hand control
Actuator/Control Box	Linak LA31 / Linak CB9

# What's in the Box

Your delivery includes the following items:

- Power unit (integrated Linak actuator, control box, and hand control)
- Tabletop (laying surface)
- Mattress and safety belts
- Locking pin
- Installation Guide
- Optional: side rail

# Safety Instructions

This equipment is designed to be simple and safe – when used properly and instructions are followed. Please review the safety instructions with staff.

- If supervision is required, do not leave user unattended when using the table
- Never exceed the (113 kg) 250 lb weight capacity
- Use the safety belts to assist in positioning the user during use of the change table
- Safety belts should only be used at the recommendation of a Registered Healthcare Provider (when available)
- The safety belts are not intended to be used as a restraint
- Always ensure the attendant is present while the user is secured with the safety belts
- Do not allow children to play on or near the table
- Keep clear of moving parts during height adjustment
- Do not leave the table in the down position. When not in use, lock it in the upright position with the provided locking pin
- Regularly inspect all hardware and mechanical parts (see Maintenance).
- Plugs into a standard GFCI – protected 120V outlet
- Do not make any modifications to the table

# Installation Overview

Installation must be completed by qualified personnel.  
Follow our Wall Mounting Instruction Guide.



A structural engineer should always be consulted prior to installation.

## Minimum Requirements

- Structural wall support
- 120V GFCI Power Outlet is within 2 meters from the center of the unit (or hardwired by a certified electrician)
- Mounting hardware rated for a safe working load

## After Installation

Perform a full function test which includes:

- Ensuring the unit folds and unfolds smoothly without obstruction
- Confirm no interference from walls, rails, or other fixtures when adjusting the height of the change table
- Confirm the side rail locks into place (side rail is optional)

# How to Use the Table

## 1. Release the locking pin.

Pull the locking pin to disengage the table from the upright position.

## 2. Unfold the table.

Hold the table while gently pulling the table down until fully open.

Note: Always hold the table when folding or unfolding the table.

## 3. Adjust the table to a safe and comfortable transfer height using the hand control.

## 4. Transfer.

If necessary, assist the individual to safely transfer (if the user cannot self-transfer), ensuring they are centered and positioned comfortably on the surface of the table.

## 5. Use the safety belts if needed.

The adjustable safety belts are included for optional use when additional positioning is needed. It should only be used when appropriate, and never as a restraint.

Note: The belts are not a restraint device. Use only when necessary and with user or caregiver consent.

## 6. Use the side rail for stability during use.

The optional siderail provides support for caregivers while the user is on the table. It is designed to reduce the risk of rolling and to enhance safety without limiting movement. To release the side rail, hold side rail and pull pin to release it from its stored position. While continuing to hold the side rail, swing the side rail into its upright position. The side rail clicks when it is in its final position.

Note: Always prioritize the user's dignity and comfort. Use positioning features appropriately and only when needed.

## 7. Adjust the height as needed.

Use the hand control to raise or lower the table to an ergonomic working height for the caregiver.

## 8. Final Steps.

- When finished using the table, release the safety belts (if used.)
- To fold the side rail under the table, release the locking pin for the side rail and while holding, swing the rail under the table until it clicks, securing it in its stored position.

- Ensure a secure transfer of the user from the change table.
- Wipe all surfaces clean (see Cleaning Instructions).
- Use the hand control to lower the table to the lowest position. While holding the table, gently fold the table to the upright position until fully vertical.
- Engage the locking pin for secure upright storage.

## Cleaning Instructions

### Mattress

- Do not use ammonia, bleach, isopropyl alcohol, or harsh solvents
- Avoid wipes and cleaning agents that contain natural extracts, including essential oils, plant-based dyes, and botanical ingredients. They may contain natural pigments and oily compounds, that can leave behind persistent, colored residue staining the fabric.
- Clean with a mild disinfectant diluted with water
- Wipe down using a clean cloth
- Rinse with water-dampened cloth to avoid residue
- Dry thoroughly with a clean towel or cloth – do not soak

Note: Contact Customer Service (905-648-7522) for mattress care support.

### Frame, Tabletop, and Cover

Use mild soap or a hospital-grade disinfectant  
Wipe clean and dry after each use

# Maintenance

Regular maintenance ensures safe, reliable operation.

## Monthly Visual Inspection

- Check belt(s) for damage
- Ensure the actuator motion is smooth
- Look for corrosion, loose bolts, or electrical wear
- Clean and disinfect following the Cleaning Instructions

## Annual Inspection

Important: Record inspections in your facility's safety log.

- Verify safe working load operation
- Test the full range of the actuator (up/down)
- Check wall anchors and frame integrity
- Confirm power supply and motion control function
- Lubricate the cam follower channel
- Ensure hand control functions properly

# Troubleshooting

If the table is not working as expected, use this step-by-step guide before calling or emailing support.

## Control System Troubleshooting

1. Does the GFCI outlet have power?
  - No → Check if the outlet is tripped. No power still?  
Call a licensed electrician.
  - Yes → Continue.
2. Does the table only go up all the way but only down part of the way?
  - Yes → Check for side rail interference or interference from surrounding structures.
  - No → Continue.
3. Press up/down on the user control. Does the control box click?
  - No → Replace hand control.
  - Yes → Continue.
4. Does it click when trying to go up or down and not both?
  - No → Replace control box.
  - Yes → Continue.
5. If it clicks when pressing up and down but the table does not move:
  - Replace the actuator.

Note: Contact Customer Service (905-648-7522) for further troubleshooting and/or technical support

# Warranty & Service Information

Your Can-Dan Wall Mount Change Table is backed by an industry leading warranty. Can-Dan offers the following warranty from the date of delivery to the first consumer:

Component	Warranty Period
Structural frame	4 years
Linak actuator and control box	2 years
Accessories: <ul style="list-style-type: none"><li>• Hand Control</li><li>• Tabletop</li><li>• Mattress</li><li>• Safety belts</li><li>• Side rail</li><li>• Front cover</li></ul>	1 year

## Conditions:

✓	Warranty covers defects in materials and workmanship
✓	Accessories must be installed and used according to the manual
✓	Warranty claims must be submitted through your dealer of purchase
✓	Defective parts must be returned to Can-Dan Rehatec Ltd. All parts replaced under this warranty become the property of Can-Dan Rehatec Ltd.

The warranty specifically excludes:

✘	Normal wear and tear Labour, parts, and lubricant
✘	cost of all maintenance services
✘	Installation done by a non-authorized representative
✘	Damage resulting from improper repairs, modifications, or use of non-approved components, or repairs done by a non-authorized representative
✘	Damage resulting from negligence, abuse, misuse, accident, fire, theft, vandalism, or any act of God

To make a warranty claim:

Please contact the dealer or authorized distributor where the table was originally purchased. They will happily assist you with the warranty process, including evaluating the issue and coordinating any necessary repairs or part replacements.

# Thank You

Thank you for choosing a Can-Dan Wall Mount Change Table.

This product was carefully assembled and tested in our facility in Ancaster, Ontario, Canada, by a team that genuinely cares about accessibility, inclusion, and quality.

We're proud to build equipment that supports safe, dignified care for individuals of all ages and abilities. If you ever have questions, concerns, or need support – please don't hesitate to reach out.

We're here to help.

The Can-Dan Team

This table was personally assembled by:

Name: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date Assembled: \_\_\_\_\_



## Support and Contact Info

Need help with installation, maintenance, or parts?

Phone: 905-648-7522 or 1-877-5-CANDAN

Email: [info@can-dan.com](mailto:info@can-dan.com)

Website: [www.can-dan.com](http://www.can-dan.com)

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